

Epic Updates

December 11, 2019

General Updates

Goodbye "Upgrades": Next Epic Update February 2020

Epic has moved to a quarterly Upgrade Cycle which we, as well as many other Epic organizations, are now calling "Updates." These Updates reflect a smaller scope of changes compared to the past.

We are planning two Epic Updates next year. The first Update will include two quarterly versions, May and August 2019. Our go-live goal is currently Feb. 15, 2020. The second Update will be announced separately.

SSM HEALTH – ePrescribing changes to meet new CMS requirements-12/11/2019

The Centers for Medicare and Medicaid Services (CMS) is updating Part D electronic transaction standard. You will not see many changes but may notice inconsistencies depending on the version the pharmacy is using as they do not have the same deadline to make the changes on their end. ePrescribing will be unavailable on 12/11/2019 from 6-7 a.m. for this update.

Benefits:

- Prescribers no longer need to constrain their instructions for medication into 140 characters or less. The sig character limit has expanded from 140 to 1000. Any pharmacies who also upgraded their system will accept the longer sigs.
- Prescribers can process refills for mixtures instead of creating a new prescription each time because the updates support sending and receiving discrete mixture components.
- Prescribers can electronically prescribe controlled substances for patients with international addresses. Note that the patient's address is required.
- Epic can send their Narcotic Addiction DEA Number (NADEAN) automatically so prescribers no longer need to manually enter this number in the Notes to Pharmacy field.
- Epic can send the language a patient best understands and communicates with to their pharmacy if it has been entered in the patient's demographics – Preferred Spoken Language. (For SSM HEALTH, currently only English and Spanish will be sent)

Documentation

(Medical Group Updates)

Encounters for Scanning External Documents Automatically Closed

The following encounter types for scanning external documents will automatically be closed via a batch job:

- Office Visit External
- Outside Record
- External Hospital Encounter

Because staff will no longer need to manually close these, Open Encounter messages will not be sent for them.

Asthma Action Plan SmartForm Updates

Improvements to the Asthma Action Plan have been made with input from the Allergists. As a reminder, the Plan can be accessed in the Wrap-up tab on any patient with Asthma in their Problem List.

1. The Green, Yellow, and Red Zone descriptions (bulleted text under zone name) and the default Yellow and Red Zone Other Instructions have been updated to the following:

Asthma Action Plan

Severity:

Triggers:

intermittent

respiratory infection

ringgers. respiratory infec	don		
⊕ Green Zone	Doing Well		
 Breathing is good 			
 Infrequent coughing, wheezing, shortness of breath, chest tightness (less than 2 times per week) 			
No effect on sleep			
☐ Yellow Zone	Asthma is Getting Worse		
 Begin the following treatment plan if developing persistent coughing, wheezing, chest tightness, and/or trouble sleeping, working, playing due to asthma 	Inhaled Medication	How much to take	When to take it
	albuterol HFA (PROVENTIL; VENTOLIN; PROAIR) 108 (90 Base) MCG/ACT inhaler	2 puffs by mouth with spacer	every 4 hours as needed
Start at first sign of a cold/respiratory infection	Other Instructions: Go to Red Zone if: 1) Not feeling better within 15 minutes of rescue treatment 2) If needing a rescue treatment more often than every 3-4 hours 3) If getting worse 4) If in the yellow zone for more than 24 hours ** Let the doctor know if you keep going into the YELLOW ZONE. Your GREEN ZONE medicine may need to be changed to keep episodes from starting. **		
Red Zone	Medical Alert!		
Begin the following treatment plan if not improving or worsening after implementation of yellow zone plan Menthing is band and or fact.	Inhaled Medication	How much to take	When to take it
	albuterol HFA (PROVENTIL; VENTOLIN; PROAIR) 108 (90 Base) MCG/ACT inhaler	2 puffs by mouth with spacer	every 20 minutes for 3 doses
 If breathing is hard and/or fast, ribs sticking out, trouble walking, talking, and/or sleeping, lips or fingernails turning blue Signed by Dickerson, Joshua Ps, MD 	Other Instructions: 1) If Red Zone sign/symptoms are still present or not better after back to back rescue treatments, call 911 or go to the nearest Emergency Room 2) Call your doctor any time you are in the Red Zone		

2. Peak flow fields for each zone are now hidden by default. Providers can put a checkmark next to Calculate peak flow to make them appear for this visit as well as future visits. Calculate peak flow ☐ Viewable in reports Patient declines asthma action plan intermittent mild persistent moderate persistent Asthma severity: severe persistent exercise induced bronchospasm animal dander dust mites cockroaches indoor mold Asthma triggers: outdoor mold tobacco smoke smoke,odors, and sprays pollen vacuum cleaning exercise respiratory infection "Every 15 minutes" was added as an option for Red Zone frequency.

Chart Review: Reminder for Printing Order Reports

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Click Here Before Reprinting Order Requisition

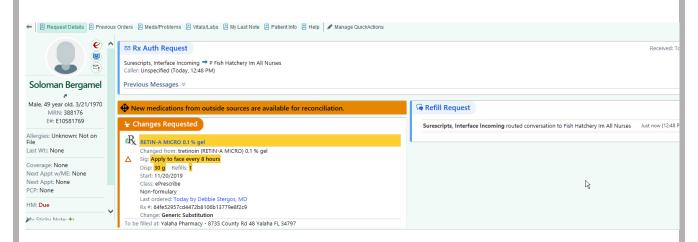
Ordering

(Medical Group Updates)

Goodbye Faxes/Hello Electronic RX Change requests from Pharmacies

If a pharmacist wants to suggest a prescription modification, for example a change to a generic medication, the pharmacy will send an Rx Change Request message.

- Change requests will appear in the Rx Request folder
- Differences between the original prescription and the new change request are highlighted.
- Refill protocols appear for prescription change requests, Clinical Staff should review the requested change from the pharmacy prior to reviewing the refill protocols because the medication has been modified from the original order.
- Responding to Change requests follows the same workflow as Refill Requests for approving or refusing requests.
- Prescription change request orders from external pharmacies cannot be approved from Haiku and Canto



Types of change requests include:

- Therapeutic Change Request: This type of change occurs when a pharmacist requests to dispense a therapeutic alternative to the originally prescribed medication or otherwise modifies the medication info. This message type will generate an In-Basket message for a clinician to act on. These messages fall to the Rx Request folder and follow the same routing structure as refill requests.
- ➤ <u>Generic Substitution</u>: This type of change occurs when a provider prescribes a Dispense as Written medication but the pharmacy requests to dispense the generic medication. You will approve or refuse generic substitutions requests the same way as therapeutic change requests.
- Other: As change requests are still in a pilot phase, Epic supports a generic change request type for changes that may not fit the standard at this time. Changes of type "other" will also file to the Rx Request folder

New SmartSet Abbreviations in Preparation for Fond du Lac Clinics Go Live

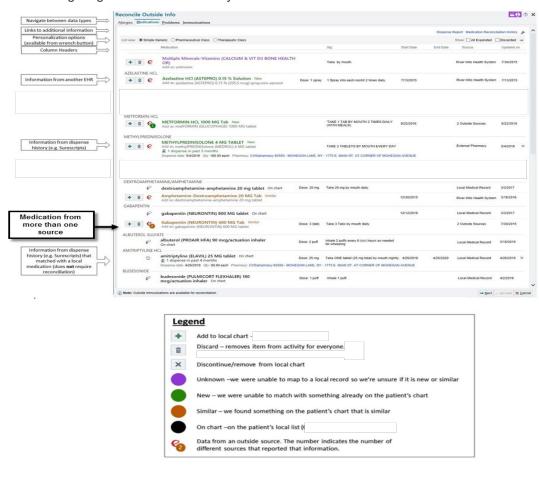
Care Everywhere

(Medical Group Updates)

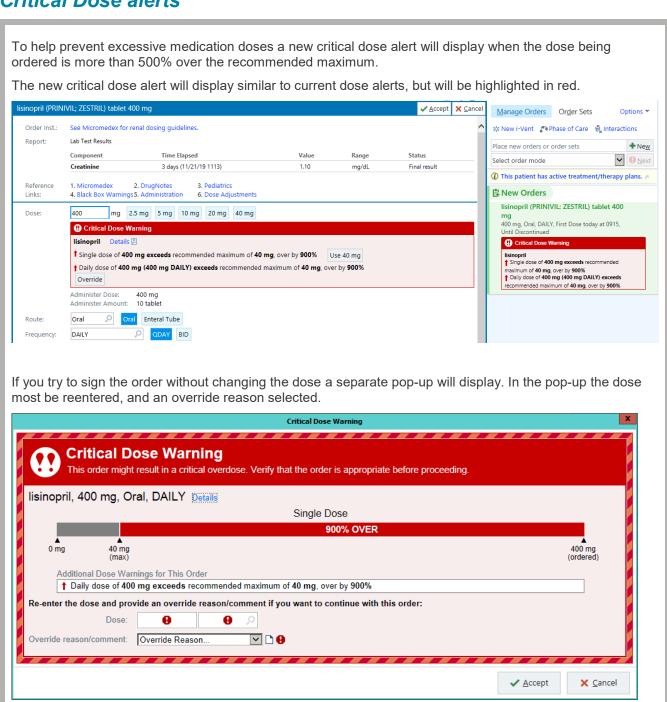
Reconciliation Issues to be Resolved

An issue was recently identified in which medications and immunizations received from external pharmacy locations were reappearing after reconciliation, causing extra work for providers and staff. This issue will be resolved with change day in December, and any medications and immunizations that are currently appearing in the Reconcile Outside Info activity because of this issue will be removed as well.

A guide to navigating the Reconcile activity is below.



Critical Dose alerts



Gathering Data

(Hospital Updates)

The Critical Care Pain Observation Tool (CPOT) to be rolled out to all SSM Health ministries with critical care units in December

The Critical Care Pain Observation Tool (CPOT) is endorsed by the Society of Critical Care Medicine as a valid and reliable means of assessing pain in the patient who is unable to self-report. It utilizes assessments of facial expressions, body movements, compliance with the ventilator and muscle tension to determine whether pain is present. Analgesic orders in selected order sets (ex. ICU Invasive Mechanical Ventilation Orders) are tied to the CPOT assessment and include specific parameters for up and down-titration of opioids, typically fentanyl. This makes these decisions systematic. The RASS and CAM-ICU are used in conjunction with CPOT to assess agitation, delirium and pain, respectively.

CPOT has been used at St. Louis University Hospital for a few years and this summer it was rolled out to four other ministries (SJ-LSL, SJ-SC, SC-B and SA-OKC). On December 11th, it will be introduced to critical care units at the SSM HEALTH remaining ministries.

These Pilot Order Sets will be retired:

- ICU INVASIVE MECHANICAL VENTILATION ORDERS CPOT PILOT (IP-SAH-SCHC-SJHC-SJHW) (5632)
- ICU SEDATION FOR ICU CPOT PILOT (IP-SCHC-SJHC-SJHW) (5630)

And these will be updated with CPOT:

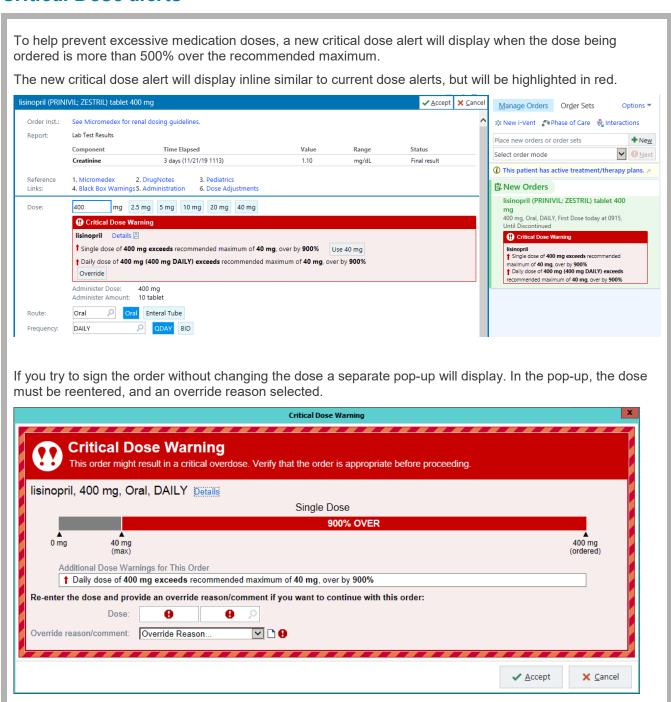
- ICU INVASIVE MECHANICAL VENTILATION ORDERS (IP-SSM HEALTH EXCEPT CGCMC-SJHCW) (4196)
- ICU SEDATION FOR ICU (IP STL EXCEPT CGCMC-SJHCW-SLH) (1472)
- ICU SEPSIS (IP-SLH) (5756)
- NSURG NEUROSURGERY ICU ADMISSION (IP-SLH) (5454)

CIWA and COWS Total Score added to BHS Patient Story

CIWA score and COWS score added to the bottom of the VS section in the BHS Patient Story on the Index Report.

12/01 0700	
12/01 0700	
12/02 0638	Most Recent
emp (°F) 97.9 97	97.7 (36.5)
ulse 89 61	65
esp 17 15	16
P 136 98	101/63
pO2 (%) 101	100

Critical Dose alerts



Nursing orders pre-selected in ICU DIABETIC KETOACIDOSIS 1433

Nursing orders for Insulin Drip will be pre-selected for ICU DIABETIC KETOACIDOSIS ADMIT TO ICU-STEPDOWN ORDERS (IP JEFF CITY-SASH-STL EXCEPT SLH-CGCMC-SJHCW) (1433). This includes the Check Bedside glucose every hour.

Approved by the Glycemic Management SCG,

AVS Already Printed Warning Look Back Time

The alert that pops up to notify providers entering orders that the patient's AVS has already been printed has been set with a look back 4 hours for the last print. This was changed so if the AVS is printed prematurely, it will not disrupt provider workflow for the remainder of the admission.

Order Validation

You can proceed and sign these orders, but the following information is mirgor might require your attention:

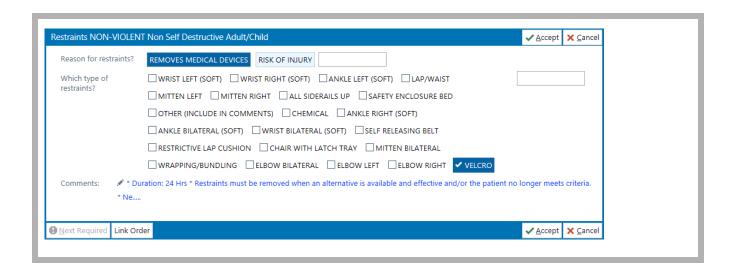
The AVS has already been printed.

Now alerts for just 4 hours!

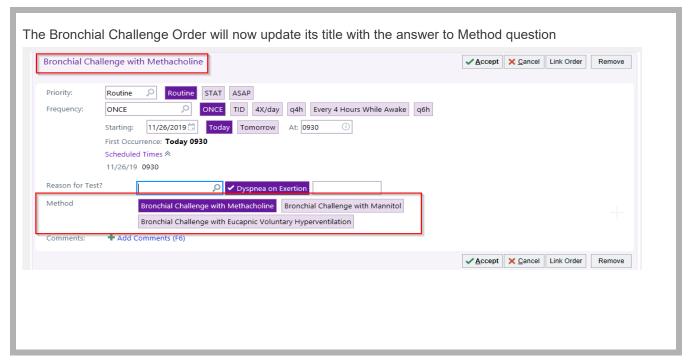
Make sure the patient receives a version with any medication updates.

Velcro Option for Non-Violent Restraint Order

The NON-VIOLENT RESTRAINT (RES4) order now has the option for "Velcro".



PFT3 Bronchial Challenge Order updated



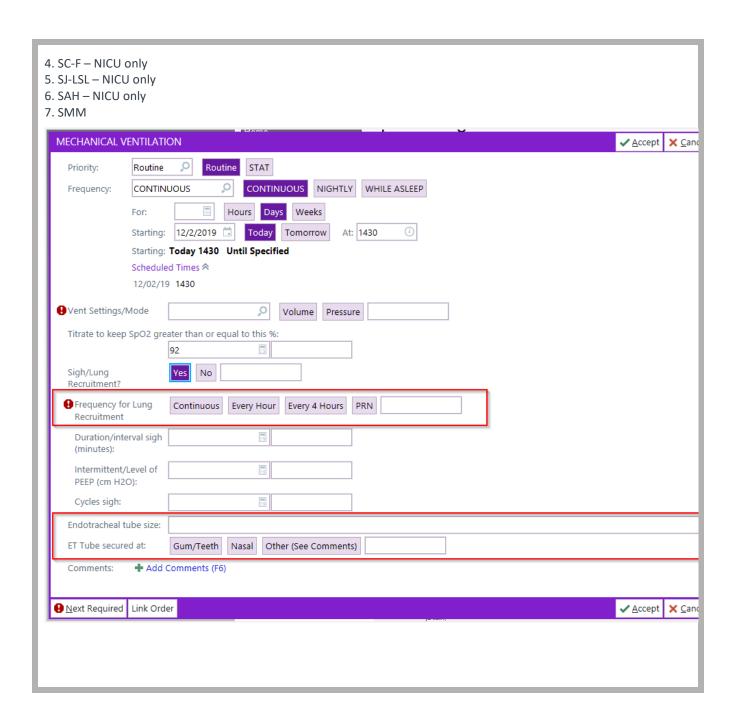
RT25 Mechanical Ventilation Order displays new questions

The Mechanical Vent order has 3 new questions.

If you have defaulted the Sigh Lung question to YES, you will get a hard stop to choose a frequency.

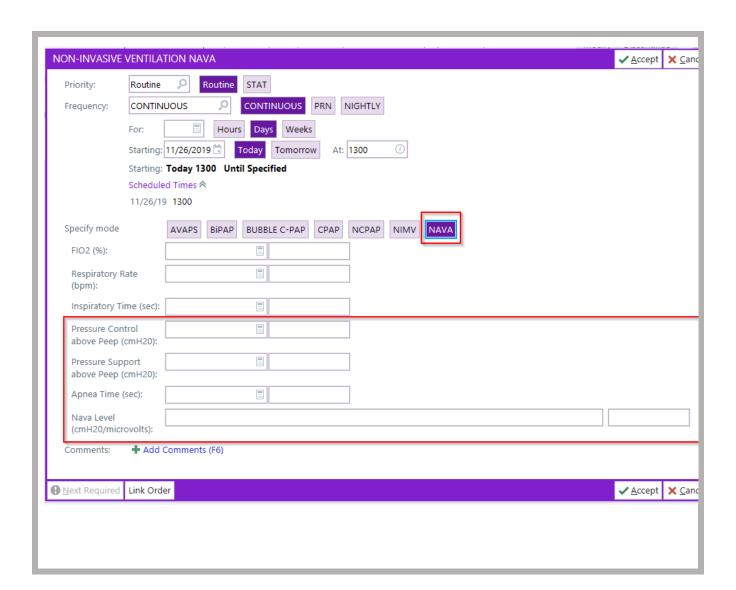
The ETT/Size and Position questions will only populate for the following Ministries:

- 1. SM-SL NICU only
- 2. CG-SL Both the NICU and PICU
- 3. SWHC



RT118 NON-INVASIVE Ventilation Order

Mode NAVA has been added as an option to the Non-Invasive ventilation order RT118



New Order set for post-cath with intervention

A new order set CATH CARDIAC CATH INTERVENTION POST OP DISCHARGE (IP-SSM HEALTH EXCEPT CGCMC-SJHCW-SLH) (5764) has been created for those locations that may send a patient home the same day as the intervention. This is a combination of the post cath post op/discharge order set and the post cath intervention admission.

This was approved via the CCL/EP SCG

Maternal VTE Prophylaxis Initiative

The National Partnership for Maternal Safety recommends that all maternity patients undergo VTE risk assessment upon admission and/or after delivery.

The System SSM Health OB Governance Committee recently developed, approved and piloted the Maternal VTE Prophylaxis Initiative.

This initiative will provide VTE risk assessment and appropriate BPAs with recommended orders for prophylaxis on Maternal patients at high risk for VTE.

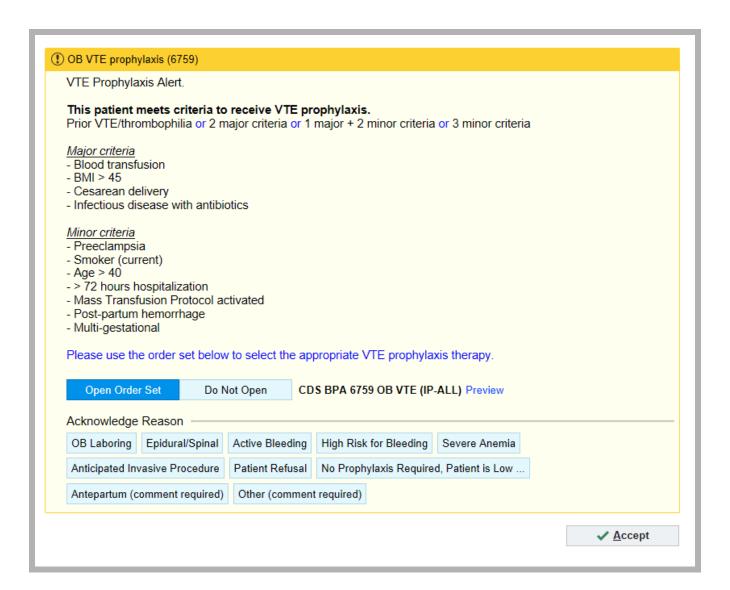
All OB Admission and Post-partum order sets will have these updated VTE order groups to facilitate the management of VTE prophylaxis on appropriate Maternal patients.

ROM Plus to Replace Amnisure

SSM Health Laboratories is transitioning to the ROM Plus Rupture of Membranes Test. ROM Plus is unique in that it detects both Alpha-fetoprotein (AFP) and Insulin-like growth factor-binding protein 1 using a monoclonal/polyclonal antibody approach improving its sensitivity. ROM Plus was evaluated and approved thru the System SSM Health OB Governance Committee. This will replace Amnisure in the OB order sets, orders and results review as the ROM protein test.

OB VTE Prophylaxis BPA

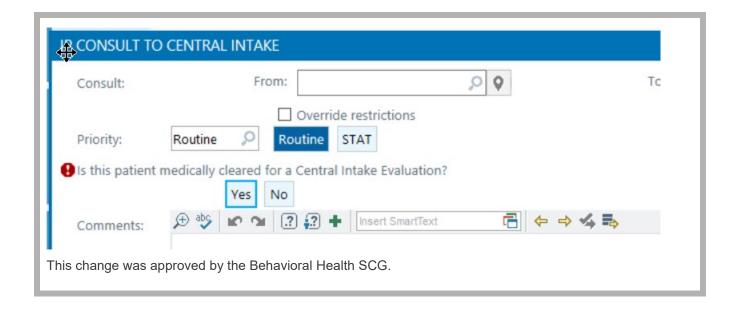
A new BPA will display on OB patients who meet criteria for VTE Prophylaxis. The BPA lists the evaluation criteria, provides an order set containing prophylaxis options, and includes reasons for exclusion from VTE prophylaxis as Acknowledge Reasons.



Psychiatry Central Intake and SPOE Consults

There is an additional question added to the following orders to evaluate if the patient is medically stable.

- IP CONSULT TO CENTRAL INTAKE [CON103]
- IP CONSULT TO SPOE [CON178]



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Emergency Department

(Hospital Updates)

Adding Fluid flush options to ED EYE PROBLEM

Adding Lactated Ringers as an option for fluid flush in the ED EYE PROBLEM (IP-WI GFDL) 6040 & (IP-WI AFF) (6554). The rationale for the change is that the pH of NS is acidic. Approved by the ED Provider SCG **EYE IRRIGATION** Routine Routine STAT Priority: Frequency: ONCE ONCE Starting: 9/27/2019 📋 Today Tomorrow At: 1100 First Occurrence: Today 1100 Scheduled Times ¥ Comments: Description → D {Eye Flush Fluids:43934} 500 ml Normal Saline 1000 ml Normal Saline 500 ml Lactated Ringers 1000 mL Lactaed Ringers

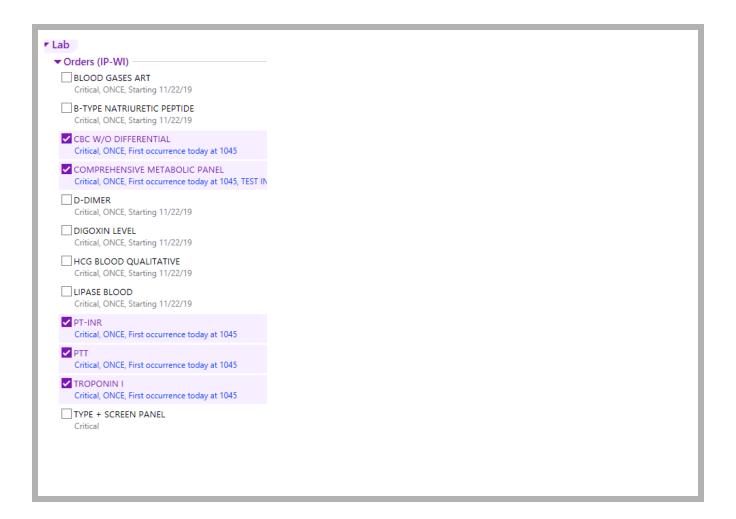
Prechecking items on ED STEMI

ED STEMI (IP-SSM HEALTH EXCEPT CGCMC) (5327) & (IP-WI AFF) (6586) will now have the following orders prechecked:

- CBC, CMP, PT, PTT, Troponin
- EKG
- CXR Portable

This is designed to add consistency for STEMI care

Approved by the ED Provider SCG



Removing unused Imaging Exams from ED BACK PAIN

ED BACK PAIN (IP-SSM HEALTH EXCEPT CGCMC) (5385) & (IP-WI AFF) (6568) will have the sinus x-rays and sinus CT's removed from the order set as these orders have not utilized.

Approved by the ED Provider SCG

*CT

*CT

*CT

*CT

*CT ISJUS NON IV CONTRAST

STAT, RAD ONE TIME

*CT HEAD NON CONTRAST

STAT, RAD ONE TIME

*CT SOFT TISSUE NECK WITH CONTRAST

STAT, RAD ONE TIME

*CT CERVICAL SPINE NON CONTRAST

STAT, RAD ONE TIME

*CT THORACIC SPINE NON CONTRAST

STAT, RAD ONE TIME

*CT LUMBAR SPINE NON CONTRAST

STAT, RAD ONE TIME

*CT ABDOMEN AND PELVIS NON IV CONTRAST

STAT, RAD ONE TIME

*CT ABDOMEN AND PELVIS NON IV CONTRAST

STAT, RAD ONE TIME

Adding options for Urinary Cath Insertion to ED CRITICAL CARE

The ED CRITICAL CARE (IP-WI) (6037) & (IP-WI AFF) (6551) order sets will have a section added for Urinary Cath Insertion. This will allow an easier way to order this for a critical patient. Approved by the ED Provider SCG ✓ Urinary Catheter Orders Each day a urinary catheter is present increases the risk for a Catheter-Associated Urinary Tract Infection (CAUTI) by 5%. ☐ INSERT AND/OR MAINTAIN FOLEY CATHETER ☐ STRAIGHT CATH PRN
Changing order for Suture Tray
Remove NURSING COMMUNICATION [NUR185] - LACERATION SUPPLIES TO BEDSIDE and SUPPLIES/KIT TO BEDSIDE [NUR124] - I&D SUPPLIES/KIT TO BEDSIDE and replace with NUR541 "Provider Suture tray to patient bedside" to the ED WOUND BITE BURN RABIES CARE (IP-SSM HEALTH) (4976) & (IP-WI AFF) (6590) along with the ED QUICK LIST (IP-SSM HEALTH, WI AFF) (5906). This will allow the automatic addition of a charge for the suture tray to be filed. Approved by the ED Provider SCG
Adding options for UA with reflex to culture to ED SYNCOPE
A UA with reflex to culture order had been added to the ED SYNCOPE 5334 order set. Approved by the ED Provider SCG