



# SEPSIS

awareness

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WITH

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**Your ministry has done some innovative things to address your sepsis mortality work, incorporating TeamSTEPPS, and you were invited to present a poster at the 2019 TeamSTEPPS National Conference. Congratulations! Please describe your “Sepsis Six: A Call to Action in Reducing Sepsis Mortality” approach.**

We recognized the opportunity to incorporate many of our existing TeamSTEPPS principles and techniques into our sepsis improvement efforts. We've encouraged staff to utilize our “Sepsis 6” screening tool, which is in SBAR format for clear, concise communication. We use situation monitoring by ensuring that every team member has the same shared mental model, resulting in everyone being on the same page - taking excellent care of our patients. The team engages in cross monitoring- with each discipline watching the other's back, guaranteeing that the required measures are met within our time-frame. Lastly, all staff are encouraged to speak up if they don't like the current path, using CUS (I'm Concerned, I'm Uncomfortable, I have a Safety concern) communication techniques to convey their concerns.

**What has worked well in your approach?**

It's a multidisciplinary approach. All disciplines contributed to the process and felt heard.

We had valuable physician engagement. We have two physician champions, one is the lead hospitalist and the other is the Emergency Department Medical Director. We also have involvement of bedside staff (nurses, lab, pharmacy).

### **What could be improved?**

It would be helpful if we could get some more real time data. We also see an opportunity to promote a shared mental model across our region. We have hospitalists that float to Janesville from other parts of our region, and we find that we need to explain our process to them on a daily basis.

### **What have you learned?**

The size of the hospital does not matter in the success of the work. What truly makes a difference is the engagement and commitment of the team.

### **In the spirit of continuous improvement, what's next?**

Continued collaboration with clinical documentation improvement and coding is essential, to ensure capture of appropriate codes. It's also important that we continue to work on expanding partnership with our clinics

### **We've included the poster you presented along with your power point presentation, for other ministries to refer to. What other resources do you recommend?**

Any TeamSTEPPS master trainer can help implement principles and techniques that work for each ministry. The Surviving Sepsis Campaign and the Sepsis Alliance have great resources available.

<http://www.survivingsepsis.org/Guidelines/Pages/default.aspx>

<https://www.sepsis.org/>

We've also made our presentation and poster information available that we presented at the 2019 TeamSTEPPS National Conference.

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