

## MyChart Video Visit Appointment View Using Computer

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Thank you for scheduling a MyChart Video Visit. To begin your visit please log into your MyChart account.

Using your computer, click on the "Visits" (calendar) icon at the top of your screen and select the drop-down "Appointments and Visits."

Click on "Details" review the information listed in the "Upcoming Visits" section and join the video visit.

The "Visit Instructions" section details how to attend the appointment.

You will need to be checked in (usually by nursing placing a call to you before your appointment) prior to the physician/provider starting the video visit.

Up to 30 minutes prior to your appointment, you may start the Video portion of the visit by clicking the "Begin Video Visit" button. Once you click the "Begin Video Visit" button, the system will automatically start Zoom.

You will see a pop up alerting you to "Please wait for the host to start this meeting" until the physician/provider starts the visit.

Once the physician/provider starts the video you will receive a pop up and need to click on "Join with Video."

You will then be able to see the physician/provider on your screen and you will need to click the "Join with Computer Audio" button to talk with and hear the physician/provider.

When the visit is over and the visit work has been completed and "signed" by the provider, you will be able to view the After Visit Summary documentation within your MyChart account. Click on the "Visits" (calendar) icon at the top of your screen and select the drop-down "Appointments and Visits," Go to "Past Visits" and select "View After Visit Summary" under the appropriate visit.

Thank you,  
MyChart Scheduling Team