

MyChart Video Visit Appointment View Using Mobile

Thank you for scheduling a MyChart Video Visit. To begin your visit please log into your MyChart account.

Open and log on to the MyChart application on your device. Click on the “Appointments” icon.

Click on video icon in “Video Visit.”

Up to 30 minutes prior to your appointment, you may start the Video portion of the visit by clicking the “Begin Video Visit” button. Click on “Begin Visit” button at the bottom of the Video Visit screen.

Once you click the “Begin Video Visit” button, the system will ask to open Zoom.

You will be presented with the message “Waiting for the host to start this meeting.”

Once the physician/provider starts the video you will receive a message asking you to “Join with Video.”

You will then be able to see the physician/provider on your screen and you will need to click the “Call using Internet Audio” button to talk with and hear the physician/provider.

When the visit is over and the visit work has been completed and “signed” by the provider, you will be able to view the After Visit Summary documentation within your MyChart account. Click on the “Appointments” icon and select “View After Visit Summary” under the appropriate visit.

Thank you,
MyChart Scheduling Team